



LET'S PRACTICE HEALTH & SAFETY TOGETHER

Please follow these health and safety protocols with us.



SOCIAL DISTANCE

Join us in practicing social distancing at gaming tables, slot machines, restaurants and more. Please do not congregate in groups.



WASH HANDS

Please wash hands frequently for a minimum of 20 seconds. Hand sanitizing stations are also available.



WEAR MASKS

Everyone is required to wear masks that cover their nose and mouth.



CLEAN & SANITIZE

We are frequently cleaning high-touch areas throughout our properties.

GENERAL PROTOCOLS

For the well-being of our guests and team members, employees have been trained on cleaning and disinfectant techniques, including use of PPE, protocols for all surfaces and tracking cleaning schedules. Recommended social distancing guidelines are being adhered to throughout the resort and the presence of hand sanitizer stations have been increased across each area.

Caesars Entertainment takes great care across every resort, working closely with health experts and adhering to guidelines set forth by the World Health Organization, the Centers for Disease Control, and the US Environmental Protection Agency.

CLEANING & DISINFECTING

- Our resorts are cleaned and disinfected daily and throughout each shift.
- Team members have been trained on proper cleaning and disinfecting procedures, as well as proper usage of PPE.
- High touch items have been cleaned and disinfected between use.

SOCIAL DISTANCING

- Social distancing procedures are implemented across properties, including appropriate signage in queuing areas.
- Casino floors, restaurants and other seated venues have reduced their capacities to allow for appropriate social distancing.

HAND WASHING & SANITIZING

- Additional hand sanitizing stations have been added throughout the resort.
- Team Members will provide hand sanitizer at check-in, table games, cage, and other transaction points.
- Hand washing reminders are available throughout restroom facilities.

WEARING MASKS

- Everyone indoors at all properties across the Caesars network are required to wear masks except when eating or drinking.
- Anyone who refuses to wear a mask, after being asked, will be directed to leave the property.

CASINO AND GAMING

SLOTS

- Slot machines banks have been arranged to allow for proper social distancing.
- Machines are disinfected regularly throughout the day.
- Hand sanitizer stations are available near slot banks.

TABLE GAMES

- Positions will be limited at each table to allow for appropriate social distancing.
 - Three players per blackjack / pai gow / carnival game table
 - Four players per roulette
 - Six players per craps table
- Guests will not be able to congregate behind players at a gaming table.
- Where possible, procedures have been adjusted to allow only dealers to touch cards.
- High touch gaming items (dice, chips, etc.) will be routinely disinfected, and cards will be refreshed more frequently.
- Dealers will provide hand sanitizer to every arriving player.

RACE & SPORTS BOOKS

- Chairs and tables in viewing area have been adjusted to allow for appropriate social distancing.
- Hand sanitizer will be provided at betting stations.

HOTEL, DINING AND NIGHTLIFE

HOTEL

- Front desks have been arranged to allow for appropriate social distancing.
- Queues have been marked to identify the appropriate distance between guests.
- Hand sanitizer will be provided at the front desk.
- Team members, including guest room attendants, will not enter occupied rooms.
- Guest deliveries will be dropped off outside the guest room door.

RESTAURANTS

- Table configurations have been adjusted to allow for appropriate social distancing.
- High touch items are cleaned and disinfected between guests, or replaced with disposable versions.
- Hand sanitizer is provided at entrances, which guests are encouraged to use upon arrival.
- Self-serve items, such as condiments, have been removed.
- Refills will not be provided for self-supplied beverage containers.

BARS

- Tables, chairs and barstools have been arranged to allow for appropriate social distancing.
- Guests will be able to order from the bar in locations that provide appropriate social distancing from other guests.
- Bartenders will provide hand sanitizer to every arriving customer.

OTHER AMENITIES

SALON, SPA & FITNESS CENTER

- Salons and spas will adjust schedules between clients to allow for time to clean and disinfect surfaces.
- Exercise machines will be cleaned and disinfected between use.
- Mobile fitness equipment (dumbbells, mats, etc.) has been removed.
- Hand sanitizer is provided at entrances, which guests are encouraged to use upon arrival.

POOL

- Cabanas and lounge chairs have been arranged to allow for appropriate social distancing.
- Seating will be cleaned and disinfected between guest use.
- Hand sanitizer will be provided throughout the area.

RETAIL

- Queues have been marked to identify appropriate distance between guests.
- Hand sanitizer will be provided throughout the area.

LAS VEGAS ATTRACTIONS

- Capacity and loading have been modified to allow space between parties.
- Ride Equipment, where applicable, has been cleaned and disinfected between guests.
- Queues have been marked to identify proper distance between guests.

MEETINGS AND CONVENTIONS

CONVENTIONS, MEETING ROOMS & BANQUETS

- Please visit our [meetings and conventions website](#) for specific protocols.

The protocols described above, or ones similar to them, are followed at all Caesars Entertainment properties. Because health and safety requirements may vary in different locations, depending on guidance issued by local governments and public health authorities, you may experience some variation from these protocols. For specific information about a particular property, please contact that property directly.