



## Health and Sanitization

Our employees and guests are required to wear face coverings while in public spaces. Face coverings will be available at each resort entrance, Front Desk and Red Card desk. Additional face coverings will be provided to hotel guests on a daily basis.

### INFORMATION

#### **What should I do if I do not feel well?**

Please notify security at [+1 \(702\) 770-2820](tel:+17027702820) so we may direct you to the appropriate resources.

#### **Casino Sanitization**

Slot machines, table rails and chairs will be disinfected hourly. Appropriate physical distancing are in place limiting the number of active slot machine and table game positions. Casino chips will be cleaned and sanitized before distribution. Card games will be dealt face up and customers will not touch cards. Baccarat cards may be handled by guests and will be destroyed after each use. All other card games will change cards every four hours. Dealers to clean and disinfect Dice for each new shooter. Guests will be reminded to use hand sanitizer prior to the start of play.

#### **COVID-19 Screenings**

Non-invasive thermal cameras will be placed at each entry point to the resort. Any person displaying a temperature above 100.4°F or displaying or complaining of a

cough, fever, shortness of breath, chills, a new loss of taste or smell, repeated shaking with chills, muscle pain, headache, sore throat or other known symptoms of COVID-19 will be discreetly offered a secondary screening. Employees or guests confirmed to have a temperature over 100.4°F will not be allowed entry to the property and will be directed towards appropriate medical care.

## **Face Coverings**

Face coverings are now mandatory in all public spaces throughout the state of Nevada. All guests (including children 10 years or older) are required to wear face coverings while on property at Wynn Las Vegas and Encore. If you are unable to wear a face covering due to a medical condition, you may wear a self-provided non-restrictive alternative that fully covers your nose and mouth such as a face shield instead. Only those wearing either a face covering or face shield will be allowed entry onto the property. Face coverings will be available at each resort entrance, Front Desk and Red Card desk. Additional face coverings will be provided to hotel guests on a daily basis.

## **Golf Club Sanitization**

Golf carts and loaner clubs will be disinfected before and after each round. One player per cart unless they are immediate family members. Addition of inserts into golf hole cups allow easy removal of balls. Tee time spacing will be increased to 20-minute intervals. Every other bay to be utilized for warm-up area. Caddies will utilize their own golf cart and refrain from handling guest tees, markers, scorecards, pencils and other small equipment.

## **Guest Room Sanitization**

Guests will be assigned a room that has been thoroughly cleaned, disinfected and sealed with a disinfection sticker that the guest will break upon entry. Each guest room will receive a COVID-19 awareness card outlining the health and disinfection steps being taken by the resort and sanitizer will be provided in each room for guest use. In-room Alexas can be utilized to open the drapes and sheers, to control the lights and air conditioning and to answer frequently asked questions about the services provided at the resort.

## **Hand Sanitizer Dispensers**

Hand sanitizer dispensers, touchless whenever possible, will be placed at contact areas such as driveways, reception areas, hotel lobbies, the casino floor, restaurant entrances, meeting and convention spaces, elevator landings, pools, salons and exercise areas.

## **Hotel Guest Elevator Sanitization**

Employees will disinfect the hotel guest elevator button panels at regular intervals, at least once per hour. Queuing lines will be clearly marked for appropriate physical distancing. No more than four guests will be permitted per elevator.

## **Physical Distancing**

Guests will be advised to practice physical distancing by standing at least six feet away from other groups of people not traveling with them while standing in lines, waiting for elevators or moving around the property. Restaurant tables, slot machines and other physical layouts have been arranged to ensure appropriate distancing. All casino areas will limit occupancy to 50% of the licensed capacity.

## **Restaurant Sanitization**

You can expect the best food, drinks and service that you have come to expect from Wynn paired with new thoughtful touches throughout your meal. Menus will be single use paper fresh for you and available digitally via your own phone or tablet. Your place setting will be delivered to the table after you are seated. We will also provide additional utensils to share large format or family style dishes. Our industry leading food safety program has been further enhanced and our service teams and kitchen professionals are receiving additional training to ensure your experience is safe and fun.

## **Restaurant Reservations**

Restaurant reservations will be required at all outlets to allow for appropriate physical distancing. If there is a short wait to be seated, guests will be notified via text or phone when their table is available. Digital copies of menus will be available online and sent to guests once a reservation is made.

## **Retail Sanitization**

Guest occupancy limits will be enforced to meet local health authority guidelines and to allow for appropriate distancing.

## **Salon Sanitization**

Salon services will be provided by reservation only. Guests will be asked to wear a face covering and wait outside of the salon until their scheduled appointment time. Treatment chairs will be physically distanced by a minimum of six feet or divided by partitions. All contact surfaces, tools, utensils, equipment, carts and trolleys to be cleaned and disinfected between guests in accordance with Nevada State Board of Cosmetology guidance.

## **Employee and Guest Health Concerns**

Our employees have been given clear instructions on how to respond swiftly to all presumed cases of COVID-19 on property. We will be ready to provide support to our guests. Employees are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a coworker or guest displaying or complaining of a cough, fever, shortness of breath, chills, a new loss of taste or smell, repeated shaking with chills, muscle pain, headache, sore throat or other known symptoms of COVID-19. Employees and guests who are exhibiting any of the symptoms of COVID-19 while at the property are instructed to immediately notify their manager (employees) or hotel security at [+1 \(702\) 770-2820](tel:+17027702820) (guests or employees). Employees who are well but have a household member with COVID-19 are instructed to self-quarantine for 14 days. A certified emergency medical technician (EMT) will be on site 24 hours per day during the initial reopening period.