

OUR COMMITMENT TO HEALTH AND SAFETY

TRUMP HOTELS

HOTEL OPERATION UPDATES

Please note: The below policy is also available in [Spanish](#), [Portuguese](#), and [French](#). If you have any questions, please reach out to [855.878.6700](tel:855.878.6700).

Trump Hotels has a long-standing commitment to providing impeccably clean properties, with a focus on ensuring the health and safety of our associates, guests and residents. We remain dedicated to providing our signature, unsurpassed luxury with refreshed policies to ensure that you enjoy peace of mind along with the incredible experiences you've come to know and love from us. On top of the well-established extensive cleaning measures we employ as a luxury, five-star hotel brand, we have implemented additional practices and procedures in furtherance of this commitment, following guidance issued by the Centers for Disease Control and Prevention (CDC), as well as our federal, state and local government.

We look forward to welcoming you back soon! Our already meticulous cleaning and safety measures have been upgraded and refined into a comprehensive health and safety program designed for your well-being.

Some of the Changes You Might Expect to See:

- Associates in face coverings (and gloves, where appropriate).
- Socially distanced check-in
- Hand sanitizers positioned through our properties for guests, residents and associates
- Informative signage encouraging everyone to maintain safe behavioral practices
- Touchless Guest Directories and Menus via QR code
- Socially distanced lounge seating in pool areas

- Increased frequency of cleaning and disinfecting public areas, including door handles, handrails, bathroom surfaces, front desk surfaces, elevators, and elevator buttons. We are also cleaning and disinfecting all guest room keys daily

Associate Training & Awareness:

Associate training and education are ongoing and we have partnered with Ecolab to provide hospital-grade products and practical guidance to reduce the spread of germs and harmful pathogens.

In this ever-changing environment, our passion for delivering exceptional experiences is as unwavering as our commitment to your well-being. Every day provides new learnings and we will continue to evolve our approach with new, innovative solutions.