



Commitment to Care

Clean, Safe, Sanitized

Our commitment to the safety and wellbeing of colleagues and guests has always been a top priority for the Cortona Inn & Suites. This is even more of a focus in a COVID-19 world and beyond. We remain committed to upholding the highest standards of cleanliness and want you to feel at ease when you visit, knowing you'll experience the quality you've come to expect. In addition, comprehensive COVID-19 guidance is in place at the Cortona Inn & Suites detailing how to protect against transmission of the virus and procedures in the event there is a suspected or confirmed case among our guests or colleagues.

We believe in responsible and safe travel while staying vigilant and following procedures and protocols developed in consideration of guidance and information shared by the World Health Organization (WHO), Centers for Disease Control and Prevention (CDC), and other leading organizations and experts.

Cortona Inn & Suites continues to welcome business and leisure travelers with our established operational excellence and commitment to care. Learn more about our additional hotel cleanliness policies below.

Highlights

General Cleaning

We're using hospital-grade disinfectants throughout our public spaces and guestrooms.

Social Distancing

Social distancing guidance is in place in all public areas.

High-Touch Surfaces

We've increased the frequency of cleaning on all high-touch surfaces.

Take-Out and Delivery

We've implemented enhanced food safety and hygiene protocols in our breakfast areas.

Dedicated Team

Colleague certification, training, and recertification processes for hygiene and cleanliness are required.

Staff Safety

Our hotel colleagues are wearing protective masks and other equipment

Cleanliness Checklist

- We've increased frequency of cleaning with hospital-grade disinfectants on all high-touch surfaces and areas, such as lobbies, guestrooms, meeting and event spaces, recreational areas, public restrooms, elevator buttons, all employee areas, and more.
- We've prominently placed hand sanitizer stations throughout hotel public and employee areas and entrances.
- We require colleague certification, training, and recertification processes for hygiene and cleanliness.
- We've implemented enhanced food safety and hygiene protocols in our breakfast areas.
- We require colleagues to wear protective masks and other equipment.
- We've established social distancing guidance in all public areas.