

# LORENZO HOTEL

## COVID 19

### **STEPS WE'RE TAKING TO KEEP YOU SAFE AT THE LORENZO HOTEL.**

#### **GUESTROOMS**

Our guest rooms utilize PTAC in wall mechanical units so that each guestroom is independent of all other hotel rooms utilizing outside fresh air and containing no recirculating air from other guestrooms. It is one of the few Dallas downtown hotels that employs such a system as opposed to a centralized HVAC mechanical system. In a time of pandemic this could offer hotel guests greater peace of mind during their hotel stay.

Extra disinfection of the most frequently touched guests room areas – light switches, door handles, TV remotes, thermostats and more.

#### **PUBLIC SPACES**

Improved guidelines and procedures include increased frequency of cleaning & disinfecting with a focus on the front desk counter, elevators and elevator buttons, door handles, public bathrooms, room keys, and the fitness center. Sanitizing stations are also provided at primary entrances and key high traffic areas.

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Increase frequency of cleaning and disinfecting in public spaces, with a focus on the front desk counter, elevators and elevator buttons, door handles, public bathrooms and room keys.

#### **STAFF**

Staff will comply with procedures in accordance with the latest FDA, Centers for Disease Control and Prevention, and Environmental Protection Agency guidance

and in accordance with local and state officials. Masks are worn at all times and temperature checks are taken upon arrival.

## POOL

Pool is first come, first serve.

Our staff has increased the frequency of cleaning and disinfecting pool area and high touch areas.

No outside food or drinks, including alcoholic beverages, will be permitted.

Our staff is respectful of the 6 foot social distancing guidelines.

Due to our capacity restrictions, there may be a wait to use the Pool. Please be respectful of this new policy mandated by the State of Texas.

## HAMILTON'S RESTAURANT

Our kitchen and waitstaff is taking every precaution necessary to keep everyone safe by wearing a mask and gloves. We are currently using QR codes and disposable menus upon request. Items such as salt and pepper shakers have been omitted, but are available upon request as well. We are also wiping down chairs and touched surfaces after a party departs.