



LET'S PRACTICE HEALTH & SAFETY TOGETHER

The health and safety of our guests and team members remains our priority. Caesars Entertainment has maintained strict adherence to CDC, state, local and regulatory guidance throughout the COVID-19 pandemic and will continue to do so.

That includes mask requirements, where applicable, as well as continued monitoring of the situation, enhanced cleaning procedures, encouragement of frequent hand washing, and screening requirements where required. As local requirements differ throughout the country, please contact your local property for specific rules and guidelines.

Please do not come to our Caesars Rewards Destinations if you have a fever, cough, shortness of breath or other cold and flu-like symptoms, and immediately seek medical attention for further guidance.

HEALTH AND SAFETY PROTOCOLS

Updated: May 14, 2021

GENERAL PROTOCOLS

For the well-being of our guests and team members, employees have been trained on cleaning and disinfectant techniques, including use of PPE, protocols for all surfaces and tracking cleaning schedules.

Caesars Entertainment takes great care across every resort, working closely with health experts and incorporating advice from the World Health Organization, the Centers for Disease Control, and the US Environmental Protection Agency.

CLEANING & DISINFECTING

- Our resorts are cleaned and disinfected daily and throughout each shift.
- Team members have been trained on proper cleaning and disinfecting procedures, as well as proper usage of PPE.
- High touch items have been cleaned and disinfected between use.

SOCIAL DISTANCING

- Social distancing procedures are implemented in compliance with local guidelines.
- Casino floors, restaurants and other seated venues may reduce their capacities to allow for appropriate social distancing in compliance with local guidelines.

HAND WASHING & SANITIZING

- Additional hand sanitizing stations have been added throughout the resort.
- Team Members will provide hand sanitizer at check-in, table games, cage, and other transaction points.
- Hand washing reminders are available throughout restroom facilities.

WEARING MASKS

- Masks to be worn in compliance with local guidelines.

CASINO AND GAMING

SLOTS

- Slot machine banks may be arranged to allow for proper social distancing in compliance with local guidelines.
- Machines are disinfected regularly throughout the day.
- Hand sanitizer stations are available near slot banks.

TABLE GAMES

- Positions may be limited at each table to allow for appropriate social distancing in compliance with local guidelines.
- Where possible, procedures have been adjusted to allow only dealers to touch cards.
- High touch gaming items (dice, chips, etc.) will be routinely disinfected, and cards will be refreshed more frequently.
- Dealers may provide hand sanitizer to every arriving player in compliance with local guidelines.

RACE & SPORTS BOOKS

- Chairs and tables in viewing area may be adjusted to allow for appropriate social distancing.
- Hand sanitizer may be provided at betting stations in compliance with local guidelines.

HOTEL, DINING AND NIGHTLIFE

HOTEL

- Front desks may be arranged to allow for appropriate social distancing in compliance with local guidelines.
- Hand sanitizer may be provided at the front desk in compliance with local guidelines.
- Team members, including guest room attendants, will not enter occupied rooms.
- Guest deliveries will be dropped off outside the guest room door.

RESTAURANTS

- Table configurations may be adjusted to allow for appropriate social distancing in compliance with local guidelines.
- High touch items are cleaned and disinfected between guests, or replaced with disposable versions.
- Hand sanitizer may be provided at entrances, which guests are encouraged to use upon arrival.
- Self-serve items, such as condiments, may be removed.
- Refills will not be provided for self-supplied beverage containers.

BARS

- Tables, chairs and barstools may be arranged to allow for appropriate social distancing in compliance with local guidelines.
- Guests will be able to order from the bar in locations that provide appropriate social distancing from other guests.
- Bartenders may provide hand sanitizer to every arriving customer.

OTHER AMENITIES

SALON, SPA & FITNESS CENTER

- Salons and spas may adjust schedules between clients to allow for time to clean and disinfect surfaces in compliance with local guidelines.
- Exercise machines will be cleaned and disinfected between use.
- Mobile fitness equipment (dumbbells, mats, etc.) may be removed in compliance with local guidelines.
- Hand sanitizer may be provided at entrances, which guests are encouraged to use upon arrival.

POOL

- Cabanas and lounge chairs may be arranged to allow for appropriate social distancing in compliance with local guidelines.
- Seating will be cleaned and disinfected between guest use.
- Hand sanitizer may be provided throughout the area.

RETAIL

- Queues may be marked to identify appropriate distance between guests in compliance with local guidelines.
- Hand sanitizer may be provided throughout the area.

LAS VEGAS ATTRACTIONS

- Capacity and loading may be modified to allow space between parties in compliance with local guidelines.

- Ride Equipment, where applicable, has been cleaned and disinfected between guests.

MEETINGS AND CONVENTIONS

CONVENTIONS, MEETING ROOMS & BANQUETS

- Please visit our [meetings and conventions website](#) for specific protocols.

The protocols described above, or ones similar to them, are followed at all Caesars Entertainment properties. Because health and safety requirements may vary in different locations, depending on guidance issued by local governments and public health authorities, you may experience some variation from these protocols. For specific information about a particular property, please contact that property directly.